



Power at Your Fingertips: A Workbook to Help you as a Consumer, Citizen, or Client, Solving problems with Private Parties, Businesses, Creditors or ... Professionally, Assertively and Effectively

Robert Balliet

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This Workbook's purpose is to help you as a Consumer, or Citizen, or Client to exercise the Power At Your Fingertips more effectively: Help solve problems with private individuals, businesses, creditors or government agencies - to help influence their decisions, resulting in benefits for yourself, friends, or your community, by communicating with them effectively. This workbook contains many sample letters that you can use to assist you in resolving many different problems and situations that you may encounter. Let's say, you're having problems with your Insurance Company, a creditor, or a government agency and you want to know how to communicate with them effectively - draw their attention - that ultimately may result in a favorable decision: use this book with its sample letters to accomplish that.

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