



Competency Assessment, Third Edition: A Practical Guide to The Joint Commission Standards

HCPPro, Brenda G. Summers MBA/MHA MSN RN CNAA-BC, WendySue Woods RN CSHA MHSA

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Your one-stop competency compliance guide.

Competency Assessment remains among The Joint Commission's top problematic standards. You need a resource that not only explains exactly how to comply with this perennial problem area but also provides real-time tools to evaluate competency.

To help you, we've updated our 'must-have' competency assessment resource: *Competency Assessment, Third Edition: A Practical Guide to the Joint Commission Standards*. **You'll have the information and tools you need to achieve compliance. Population-specific competencies, ongoing assessment...we'll help you comply!**

We understand your need for more than just theorizing on the competency assessment standards. That's why this edition of *Competency Assessment* **focuses on ongoing competency and validating competency in accordance with Joint Commission standards. You get an easy-to-reference guide with the very best real-world strategies, the most useful forms, and the most practical tools you can incorporate into your own competency assessment program immediately, including:**

- Sample Orientation Outline
- Competency Assessment Tool
- Sample Questions for Self-Assessment
- Six Steps to a Successful Competency
- Assessment Program
- Job Descriptions
- List of Questions Surveyors Might Ask
- Sample Population-Specific Components
- Two posters you can hang in your facility to make sure everyone is aware of your commitment to competency assessment
- Ongoing Competence Decision Tree

REAL-LIFE Case Study

One of the most useful features of *Competency Assessment, Third Edition: A Practical Guide to the Joint Commission Standards*, is a valuable real-life case study. **You'll learn how an Ohio hospital put one of the authors' techniques into action, and how they benefited as a result.**

BONUS!

This valuable resource includes a CD-ROM full of job descriptions and competency plans you can customize to meet your facility's needs. This book and CD-ROM set is your perfect solution to competency assessment compliance. With your copy close at hand, you'll:

- **UNDERSTAND** the intent of each Joint Commission standard and how best to comply and demonstrate compliance to surveyors
- **LEARN** how to assess competency, including population-served (age-specific) competencies
- **CREATE** effective strategies for carrying out ongoing competency assessments
- **CUSTOMIZE** the tools and techniques provided for your competency assessment program
- **BENEFIT** from knowing what to do with the results of your assessments

Your staff must be qualified to perform their job; your patients' health -- and lives -- rest in their hands. Ensure a strong competency management system with this hands-on, how-to compliance guide.

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